

Service Manager Product List

Conative Systems, Inc. (CSI) has spent more than two decades developing and implementing service industry software systems. Our software modules have been well received and we are confident that the value received from our products will significantly enhance your operations.

This Product Sheet brings out the benefits of version 4 modules available.

Contact Us

For more information about Service Manager System. Please call us at (951) 694-5333 or send us an email to: info@conativesystem.com

Conative Systems, Inc.

Service Manager Business Solutions



Product Sheet

New Modules for Service Manager

The following modules are available for the new Service Manager .Talking to the dealerships over the last year we discovered many existing Service Manager modules are needed. The modules and options listed here were the most requested by the dealerships. Additional modules and options are available for Service Manager which can be viewed on our website.

Implementing Version 4 - Getting a Head Start

If you purchase any module now we can install them into your “review system” of 4.x Service Manager . This will give you an important head start on configuration and training before going live with the new system.

Review System

A “review system” is a clone of your live Sage MAS 90 and 200 upgraded to 4.x version and is located on another PC or section of your server. If you do not have a review system implemented please call us and we will do it for you.

The benefits of a review system are many. Below lists primary benefits.

1. Explore the new version of Service Manager.
2. Start basic training on the new version.
3. Configure new modules in preparation for upgrade.
4. Test run converting Sage MAS 90 and 200 and Service Manager data in preparation for go live.

Product Sheet

Modules and Options available for Version 4

Module	Summary Description	Price
■ Field Service	Designed to meet the needs for field service operations. Track services and billing, increases tech productivity, reduces overhead, intelligent dash board helps manage commitments, tightly integrates with accounting, powerful dispatch board to manage techs, daily reports and management reports reveals important information needed to maintain good customer relations and profitability.	\$5,500
■ Contract Manager	Control cost and monitor profit. Stop missing milestones and scheduled service with built in auto-scheduling. Customized scope of services to ensure contractual parameters are automatically enforced. Visibility to contract data supports management decisions.	\$4,500
■ Suggested Order	Make better inventory purchase choices and inventorying decisions. Automatically generates Purchase Orders.	\$2,500
■ eServices	Customers may enter service requests, review account information, check service status, place parts orders and requests for parts returns - anywhere, anytime.	\$3,500
	Techs may remotely enter time and parts, view new service, get important data from corporate.	
■ Mobile Tech	Reduces need for tech to call back to the office and increases accuracy of data entered in on service tickets. Shorten service lead times.	\$1,500 + \$500 per Tech
	Tech enters the parts and labor used, service notes, and other data - all from the field. The corporate office and field tech keep each other updated throughout the day with latest service requests and completed jobs information.	
■ Parts Request	The parts manager can view and manage parts request from Work Orders and Counter Orders. Add parts request to a Purchase Order and create a visible relationship back to the Work/Counter Order.	\$1,200

Pricing Subject to Change

Although the prices published on our web site are intended to be current, at times there may be a delay in updating price changes. All published prices are subject to change without notice. If you have questions about the current price on any item, please call.

Product Sheet

Modules and Options available for Version 4

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■ Rental Manager	Fully manage your rental operations. Includes flexible billing, asset maintenance, asset availability, metered usage, damage tracking, return-on-investment reporting, rental history by asset, and many other features.	\$3,500
■ Time Card Integration	Stop double entering time - Post Work Order labor to the Payroll module.	\$500
■ Bid Exec™	Powerful quotation system with user definable pricing strategies. Integrates in with field service, contract, work order, and counter order giving you the option to provide quotes and compare those quotes to actual services. Tracks declined bids to improve on future quotes.	\$3,500
■ Dispatch Board	Manage labor, equipment, and asset resources. Event driven dispatch board shows real-time data in monthly, weekly, daily views. Instantly view available and unassigned techs. Log tech vacations, meetings, etc. User definable color coding by priority and status. Automatically page techs. GPS and Mappoint options available.	\$1,200
■ Dispatch Routing	Add MapPoint map view, routing, and route optimization to your Dispatch Board. Directions to customer site and details of the techs daily route may be paged, emailed, or hardcopy printed. (requires MS MapPoint)	\$700

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